

JOB DESCRIPTION

Job Title:	Volunteer
Service / Department:	Freshstart
Reports To:	Service Manager and Deputy Manager
Responsible For:	n/a
DBS Check:	Enhanced with Adult Barring check

Job Purpose:

At Salvation Army Homes, we are dedicated to providing comprehensive, good quality housing services, support and resettlement.

The Project Worker will engage creatively with people who are or who have recently experienced homelessness to identify, and enable the growth of their strengths and talents as you work with them to develop the skills and resources to transform their lives and enable independent living.

Main Duties and Responsibilities:

- Be able to show the core conditions of counselling
- Be in your second year or completed at Advanced diploma level/ degree level
- Will have already completed 50 Counselling hours.
- Have some experience of working with clients with complex needs.
- A Disclosure and Barring Service Enhanced Certificate will be required and obtained through Salvation Army Homes.
- Complete Salvation Army Homes induction and mandatory e-learning and to keep up to date.
- Be a confident and capable communicator, not fazed by difficult situations
- Take an asset-based approach to empowering people to develop their skills, strengths and talents.
- Understand or learn about community resources and organisations that can help our clients by signposting.
- Working alongside Saha staff to manage risk to self or others.
- Volunteer Counsellor will need to be a member of a professional Counselling body such as B.A.C.P.
- Will be required to seek own independent Supervision at a minimum of 1.5 hours a month at your own cost.
- A good understanding of Confidentiality.
- Will be expected to share any safeguarding concerns with line manager and complete tracking tools for client.
- If Counsellor leaves the volunteering role with Salvation Army Homes, they will agree that the client will not be able to be a paying client in their own private practice for 12 months.
- Be expected to meet with line manager on a regular basis.

Related Activities:

- Participate in essential training, role related training and to work in accordance with relevant Salvation Army Homes' regulations including, for example the Code of Conduct, Equality, Diversity and Inclusion, Safeguarding, Health and Safety and Information Security.
- Fulfil the role by being adaptable and flexible to the overall activity that is necessary to be successful and effective.

- Fully align with Salvation Army Homes' values and behaviours and to adopt an 'advantaged thinking' perspective through language, conduct and behaviour.

PERSON SPECIFICATION

Qualifications and Memberships:

Though not essential, the following membership / qualifications or equivalent level experience would be beneficial in this role:

n/a

Aptitudes and Abilities:

- Proactive and self-motivated with a can do attitude
- Demonstrable empathy with the client group
- Confident and capable communicator with the ability to inspire, engage and challenge
- Great verbal, written and influencing skills

Experience and Interests:

- Experience of or knowledge related to working with homeless people
- Proven capacity to deal successfully with difficult and complex situations

Values and Behaviours:

To be successful in this job you need to be fully aligned with our values and behaviours, along with working as part of #OneTeam, helping Salvation Army Homes achieve our mission. Our values and behaviours mean a lot to us. They help define how we should all work, what we're here for and this helps us to stand out from other providers and employers.

S	Servant Leadership – we help people thrive	Have we given our audience everything they need to succeed in their next step?
P	Passion – we love our work	Have we spoken boldly and with confidence? Have we spoken out rather than stayed silent?
I	Inclusion – this is a team effort	Have we kept our communication simple and to the point? Have we used clear, accessible English?
R	Respect – we show respect for all	Have we given our audience credit for their intelligence? Have we advocated for our residents?
E	Empowerment – we have trust	Have we given the right context to our message? Has our communication been story-driven?